



MANUAL FOR PEOPLE ON THE MOVE

GUIDE FOR REFUGEES AND
MIGRANTS ARRIVING IN BIH



Where to go once in BiH

There are four temporary reception centers in the country that provide free food and accommodation.

Una Sana Canton

Borici Temporary Reception Center (For families and vulnerable migrants)

Google maps:

<https://maps.app.goo.gl/M9fJPDtFrtLuQK8x7>

Lipa Temporary Reception Center

Google maps:

<https://maps.app.goo.gl/95SGmZCffxSMnboGA>

Sarajevo Canton

Usivak Temporary Reception Center

Google maps:

<https://maps.app.goo.gl/uLksVsaJM884pSRR6>

Blazuj Temporary Reception Center

Google maps:

<https://maps.app.goo.gl/x3qg3SWAs9CetzNs9>

No Visa requirement up to 90 days

If you are coming from one of the countries listed below and your stay in Bosnia and Herzegovina is less than 90 days, you do not need a visa.

With a valid passport (or another recognized identification document), you can stay in BiH visa-free for up to 90 days. This applies to citizens of EU member states (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, and Sweden), as well as Schengen Area countries (including Iceland, Liechtenstein, Norway, and Switzerland). Additionally, citizens of Andorra, Montenegro, Monaco, San Marino, Serbia, the Holy See (Vatican) and the United Kingdom are also eligible for visa-free entry under the same conditions.

General conditions for your entry

In addition to having valid travel documents, several other conditions must be met in order to legally enter Bosnia and Herzegovina. You must have sufficient funds to support your stay, at least 150 BAM per day or provide proof that you are able to access such funds, either in cash (local or foreign currency) or through a functional bank card in BiH. You are also required to present proof of paid accommodation (such as a hotel, hostel, or rental agreement) or ownership of property in BiH. Valid health insurance is mandatory, as well as documents that justify the purpose of your visit for example, proof of family ties, accommodation details, or a visa for another country if you are in transit. If you are arriving from a country with active infectious diseases, proof of vaccination may be required. Additionally, you must not be subject to any criminal charges, international arrest warrants, or previous decisions to deny entry or expel you. If needed, a valid visa for the country you are traveling to or passing through is also required.

Rejection from entry

If conditions are not fulfilled, rejection from entry is possible

- your right: file a complaint to Ministry of State security in the time frame of 15 days
- Ministry of State security - Ministarstvo Sigurnosti

Adress: Trg Bosne i Hercegovine 1, Sarajevo 71000

Filed complaint does not delay the official rejection from entry

Undocumented persons

Everybody without documents is considered an “illegal immigrant” who could be:

- deported,
- banned from entry to BiH from 1 to 5 years.

If you overstay your visa

- a fine from 300BAM to 1500BAM
- if intending to stay for longer than 3 days, report the stay in timeframe of 48 hours, to the service for foreigners or the police.

<https://sps.gov.ba/>

Required documents for your legal entry:

To enter Bosnia and Herzegovina legally, you must possess a valid passport or another identification document that is recognized on the day of entry. Additionally, you need a valid ID or any other photo identification document that is accepted for border crossing under an international agreement in which Bosnia and Herzegovina is a participating country.

Visa information

Airport Transit Visa (Visa A)

Allows passing through the international transit area of an airport without entering the country.

Valid for

- stopovers
- continuing international flights.
- can be issued for one, two, or multiple transits.
- valid for up to 3 months.

Short-Term Stay Visa (Visa C)

Allows foreign nationals to:

- transit through the country,
- enter once or multiple times,
- maximum stay: 90 days within a 6-month period, starting from the first entry.
- valid for up to 1 year.

Useful links if you want to access the EU

w2eu.info

w2eu.info provides information to refugees and migrants that might be useful on their journey to and through Europe. Here you can find contact to NGOs (providing legal / medical /other help) in every EU country you intend to access.

The EU websites for asylum-seekers, refugees & migrants

Check who qualifies as a refugee & asylum seeker; what's the asylum procedure: [Asylum in the EU - European Commission](#)

Know more information about immigration to the EU. You can find here also a map of all EU countries. Just click on a country you intend to access and know more about their laws and politics: [EU Immigration Portal - European Commission](#)

Visa information	Minors	Asylum	Asylum
<i>Long-Term Stay Visa (Visa D)</i> Allows foreign nationals to: • for a period of up to 6 months within one year, starting from the first entry. • issued for one or more entries. • intended for stays longer than 90 days in a 6-month period. • valid for up to 1 year	<i>Rules for Foreign Minors Crossing the Border of Bosnia and Herzegovina (BiH)</i> A foreign minor under 14 years old, by BiH law is with a valid passport can cross the border if they are accompanied by: • one or both parents, • a legal guardian or custodian • another person who has written and notarized authorization (power of attorney) from the parents or legal guardian. A minor travelling alone (without an adult) must have a notarized written consent from their parent(s), legal guardian, or custodian. If possible, enter, report your stay and pass through legally, to not risk deportation.	Asylum procedure is <i>FREE OF CHARGE</i> <i>When to seek asylum?</i> • As soon as you arrive on territory of BiH, notify the Border Police or Service for Foreigners' Affairs (SFA) • From the moment of entry you have 14 days to apply for asylum • The SFA will give you document named "attestation on the expressed intention to submit request for asylum" • The document grants you stay on the territory, and possibly to be accommodated in the asylum Centre (Borici, Lipa, Usivak, Blažuj) • You can be accommodated in centers, or have private accommodation. If accommodating privately, you must report new address to the SFA.	<i>Procedure:</i> Asylum Sector of the Ministry of Security will send an invitation to you or your lawyer to register for asylum claim • Bring all of personal documents you possess (Identification documents, documents proving prosecution or danger like threats, death penalty, proof of residence...) • After registration, you will be issued a "asylum seeker" card, that is your temporary identification document • If you lose this card, report in 3 days of finding that out. If the card is expiring, report 15 days before the expiration date • If not eligible for refugee status you will be granted Subsidiary protection, but after that you can not return to country of origin (risk of violation of human rights, death penalty, armed conflict • If you are not satisfied with this decision, you can appeal in Court of Bosnia and Herzegovina, in timeframe of 15 days.

Healthcare	Finding Work in BiH (for persons staying an extended period of time)	Emergency numbers	NGOs you can turn to for help in BiH
<i>For free healthcare:</i> reception centers provide basic first aid, and for more serious conditions can transport you to a local hospital (but this option is not always available depending on funding). <i>For extra healthcare:</i> public hospitals in BiH are cheaper than private, but with longer wait times and limited English-speaking staff.	If a decision on your asylum case has not been made after 9 months, you have the right to seek work. Industries most in need of workers are: construction, tourism/hospitality, Healthcare, IT and technology, Agriculture. Source: <u>AtoZ Work Serwis Plus "Hiring foreign Workers in Bosnia: Work Permit Process"</u>	Police: 122 Firefighters: 123 Emergency Medical Service: 124 <i>Useful phrases:</i> *Treba mi hitna pomoć = I need an ambulance. **Treba mi policija = I need police. **Moja adresa je _____ = My address is ____.	<i>No Name Kitchen Bihać</i> Contact: Facebook bosnia@nonamekitchen.org <i>Kompas 071 Sarajevo</i> Contact: Facebook compass071.sarajevo@gmail.com +387 62 911 528 <i>CollectiveAid</i> Contact: • for clothing and hygiene items: +387 62 748 292 • for glasses / appointment with optician +387 60 30 10 524 <i>WTC Intergreat Center</i> Contact: Instagram @wtc_intergreat info@intergreat-center.com +387 60 305 12 97